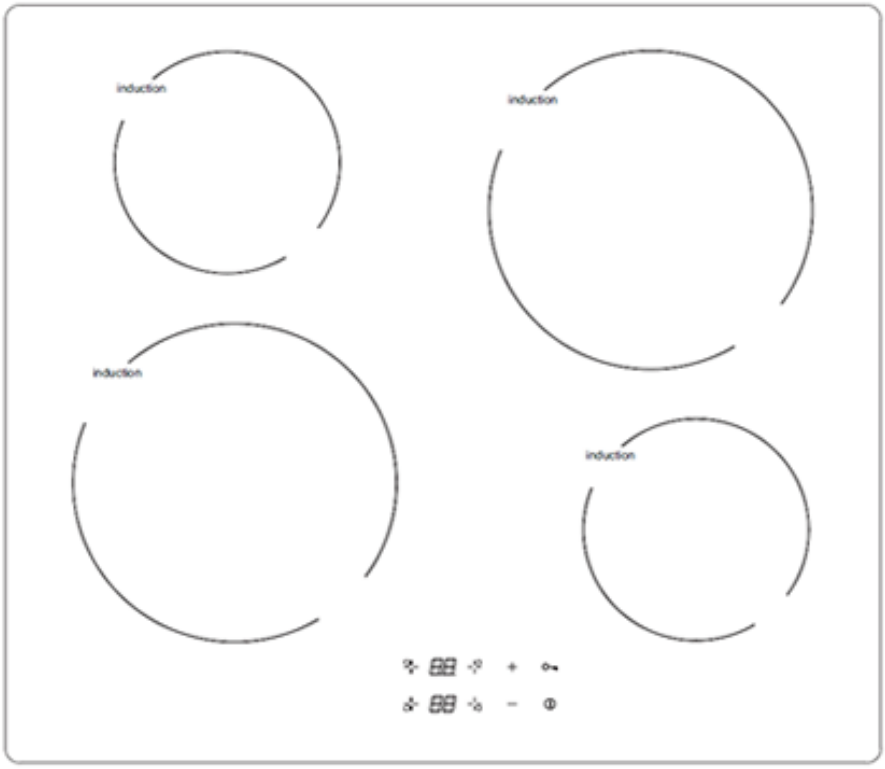
User Manual for your Homeking

HHI600

60 cm Touch control induction zone hob



HomeKing®

NOTE: ***This User Instruction Manual contains important information, including safety & installation points, which will enable you to get the most out of your appliance. Please keep it in a safe place so that it is easily available for future reference; for you or any person not familiar with the operation of the appliance.***

JW 01/03/13

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Environmental note

This appliance is marked according to the European directive 2002/96/EC on Waste electrical and Electronic Equipment (WEEE). By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.

The symbol **on the product, or on the documents accompanying the product, indicates that this appliance may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment.**

Disposal must be carried out in accordance with local environmental regulations for waste disposal.
For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

- The packaging materials that Homeking uses are environmentally friendly and can be recycled.
- Please discard all packaging material with due regard for the environment.

Important safety information

Your safety is of the utmost importance to Homeking. Please make sure that you read this instruction booklet ***before*** attempting to install or use the appliance. If you are unsure of any of the information contained in this booklet, please contact the Homeking Advice Line.

General Information

- This appliance is designed for domestic household use and for the cooking and frying of domestic foodstuffs.

- ***IMPORTANT:*** *The adjacent furniture and all materials used in the installation* ***must*** *be able to withstand a minimum temperature of 85°C above the ambient temperature of the room it is located in, whilst in use.*

- Certain types of vinyl or laminate kitchen furniture are particularly prone to heat damage or discolouration at temperatures below the guidelines given above.

- Any damage caused by the appliance being installed in contravention of this temperature limit, ***will be the liability of the owner.***

- Your new appliance is guaranteed against electrical or mechanical defects, subject to certain exclusions that are noted in the Conditions Of Guarantee. The foregoing does not affect your statutory rights.

- The use of this appliance for any other purpose or in any other environment without the express agreement of the manufacturer will invalidate any warranty or liability claim.

- You should not use this appliance to store items on or as a work surface.

- No modifications to the appliance are permitted by the manufacturer.

- You should not store or place flammable or highly flammable liquids/materials on top of or near the appliance. Items made from aluminium, plastic or plastic film should also be kept away from the appliance, as they may fuse to the surface.

- ***Repairs may only be carried out by authorised service engineers or their authorised service agents.***

Child Safety

- Homeking strongly recommend that babies and young children are prevented from being near to the appliance and not allowed to touch the appliance ***at any time.*** During and after use, all surfaces will be hot.

- If it is necessary for younger family members to be in the kitchen, please ensure that they are kept under close supervision at all times.

- Older children should only be allowed to utilise the appliance when supervised.

General Safety

- The appliance should only be installed and connected by a suitably qualified person.

- Care should be taken to ensure that the units and work surfaces that you build the appliance into, meet with the relevant standards.

- If you notice any scratches, splits or cracks in the ceramic glass, you should immediately switch off the appliance and disconnect it from your mains supply. Otherwise there is the risk of electric shock occurring.

During use

- Any film or stickers that are present on the hob surface when it is delivered should be removed before use.

- Care should be taken when utilising the appliance, otherwise there is a risk of burns being caused.

- You should not allow the electrical connection cables to come into contact with the hob surface when it is hot or any hot cookware.

- If fat and oil overheats, then it can ignite extremely quickly. For this reason, when cooking with fat and oil the appliance should not be left unattended.

- Make sure that all of the cooking zones are switched off after use.

- ***IMPORTANT: This ceramic induction hob fully complies with current legislation regarding electro-magnetic interference and is designed not to interfere with other electronic appliances providing these comply with the same legislation.***

- ***As the hob generates magnetic fields in its immediate vicinity, pacemakers and active heart implants must be designed to comply with relevant regulations. If in doubt, you should consult the manufacturer of your device or your doctor. In this respect, Homeking can only guarantee the conformity of our own product.***

- ***If an object made of metal, (e.g. saucepan lid, knife, fork or spoon) is placed on a cooking zone that is switched on, it can get hot.***

Cleaning

- Cleaning of the hob should be carried out on a regular basis.

- ***IMPORTANT:*** *Before attempting to clean the appliance, it should be disconnected from the mains and allowed to cool.*

- Great care should be taken whilst using this appliance and when following the cleaning procedure.

- You should not use a steam jet or any other high pressure cleaning equipment to clean the appliance.

Installation

This appliance must be correctly installed by a suitably qualified person, strictly in accordance with the manufacturer's instructions. Please see the specific section of this booklet that refers to installation.

The manufacturer declines any responsibility for injury or damage, to person or property, as a result of improper use or incorrect installation of this appliance.

Declaration of conformity

This appliance complies with the following European Directives:

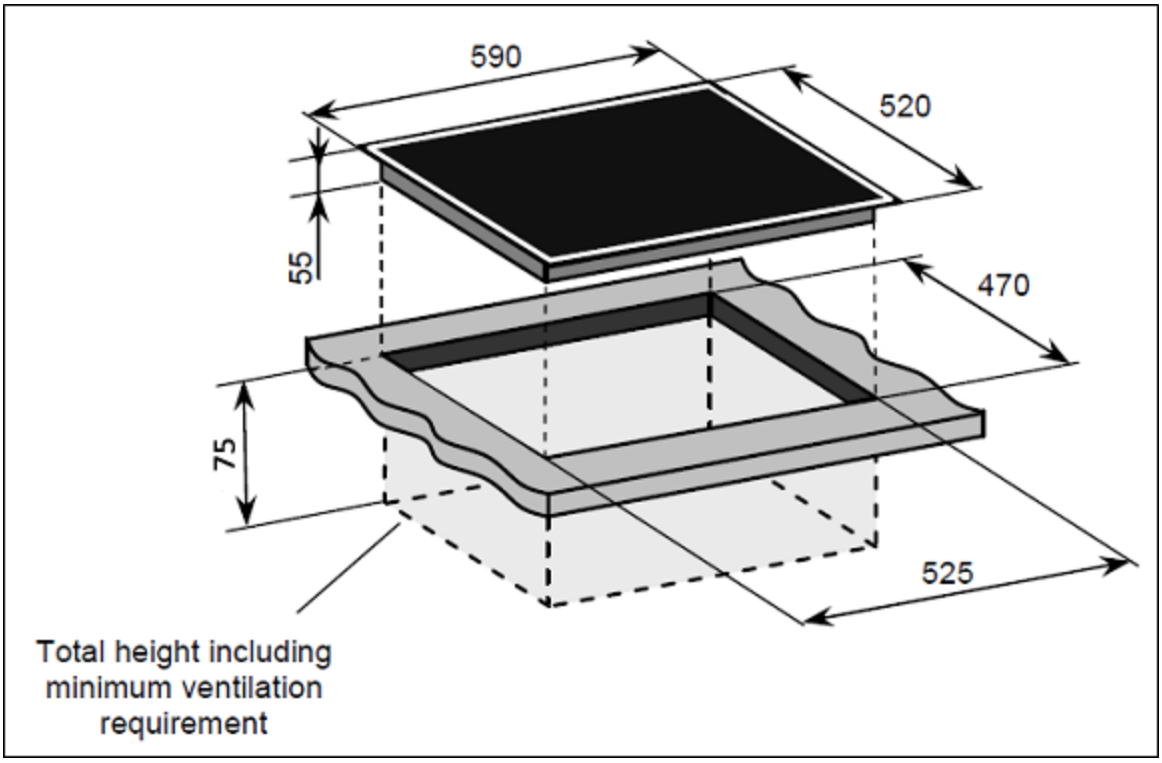
-2006/95/CE General regulations / Low tension
-1935/2004/CE 90/128/EEC This appliance is suitable to come in contact with food
-2004/108/CE Electromagnetic compatibility

- The manufacturer declares that the hob is built using certified materials and requires the appliance to be installed in accordance with the standards currently in force. This appliance must be used by a trained person for domestic purposes only.

To avoid damaging your appliance

- The ceramic glass can be damaged by objects falling onto it.
- The ceramic glass edge can be damaged by knocks from cookware.
- Cast iron and cast aluminium cookware with damaged bases may scratch the ceramic surface if they are dragged across it.
- Pans should be lifted on and off the hob surface and not dragged.
- Cooking zones should not be switched on without cookware placed on it. Also the cookware should not be empty.
- Food or liquid that has high sugar content may damage the hob top, if it comes into contact with the ceramic hob surface. Any spillages should be wiped up immediately, however this may not prevent the hob surface from becoming damaged.

Specifications



Product dimensions:

Depth:	520 mm
Width:	590 mm
Height:	55 mm

Aperture dimensions:

Depth:	470 mm
Width:	525 mm

Product specifications:

- 2 x 1.50 / 2.00 kW induction zone (Ø 210 mm)
- 2 x 1.20 / 1.60 kW induction zone (Ø 145 mm)
- Front touch control operation
- Timer
- Auto pan detection
- 2 independent induction generators
- 4 individual residual heat indicators
- Safety lock
- Frameless
- Suitable for installation above built-under ovens. ***IMPORTANT: Providing that the specific installation instructions in this manual are followed.***

Electrical details

Rated Voltage:	220 - 240 Vac 50-60 Hz
Supply Connection:	32 A (double pole switched fused outlet with 3mm contact gap)
Max Rated Inputs:	7.20 kW
Mains Supply Lead:	3 core x 6 mm² (not supplied)

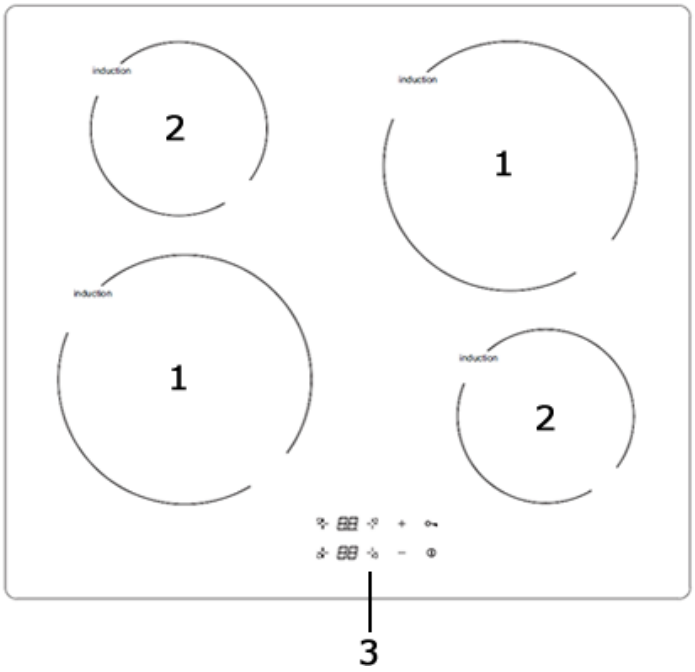
For future reference please record the following information which can be found on the rating plate and the date of purchase which can be found on your sales invoice. The rating plate of your hob is located on the underneath of the appliance. Therefore it is a good idea to record this information before you install your appliance.

Model Number …….

Serial Number …….

Date of Purchase …….

Ceramic hob surface layout

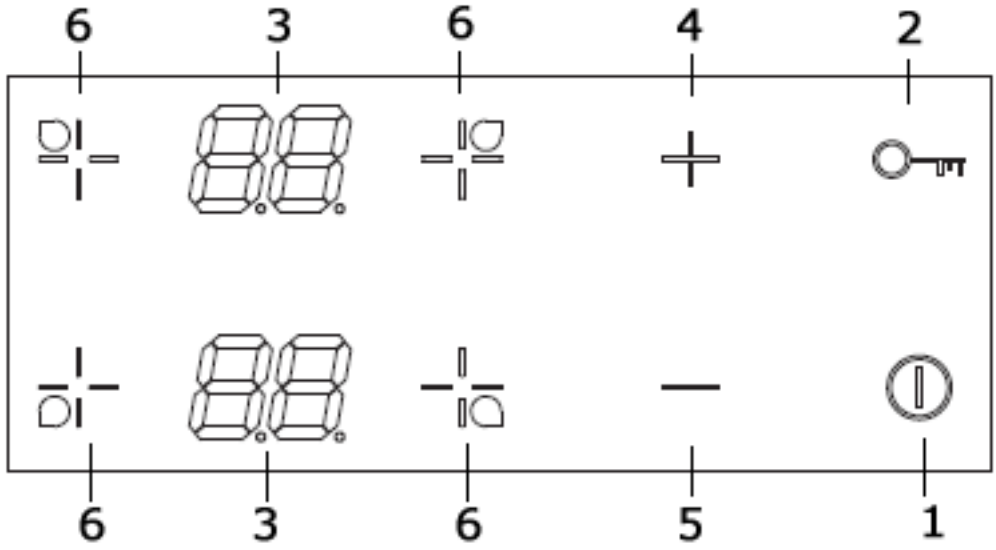


1) 1.50 / 2.00 kW induction zones (Ø 210 mm)

2) 1.20 / 1.60 kW induction zones (Ø 145 mm)

3) Control panel

Control panel layout



1) ON/OFF button
2) Safety lock button
3) LED display
4) Plus button
5) Minus button
6) Cooking zone selection buttons (x 4)

Using the ceramic hob

Before first use

IMPORTANT: *You should clean the ceramic hob surface (see "Cleaning and maintenance" section).*

- You should switch on one cooking zone at a time for 5 minutes at the maximum setting. This will help to eliminate any new smell that exists and evaporate any humidity that has formed on the heating elements during transit.

- Do not burn off more than one zone at once.

- ***You must*** place a saucepan filled half full with cold water on each zone as you burn it off. Otherwise the induction zone will not operate.

Touch controls

- All operations are performed by means of the touch controls that can be found on the control panel.

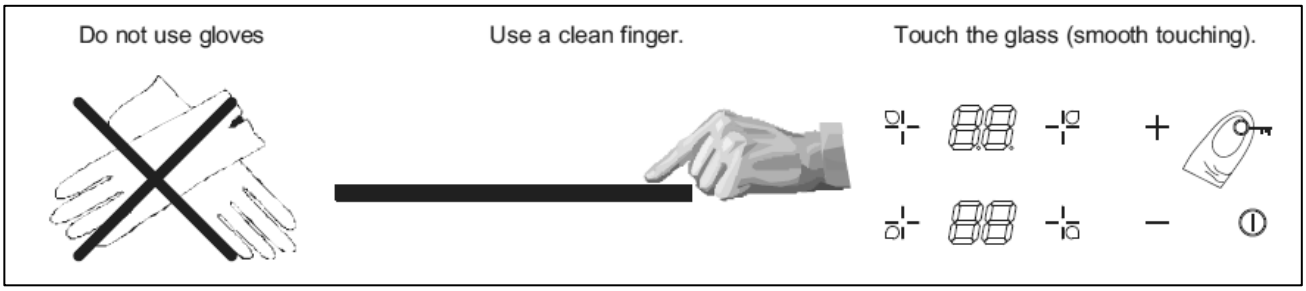
- Each touch control has a visual display that corresponds to it.

Calibration of touch controls

- When the hob is powered on for the first time (or after a power cut), it generates a reset in the user interface and the control panel will need to be re-calibrated.

- The first time you touch the Safety Lock button **(2)**, the hob will calibrate the touch control sensitivity.

- In order that the hob can calibrate the control panel correctly, you must use a clean finger and DO NOT use gloves when touching the controls.



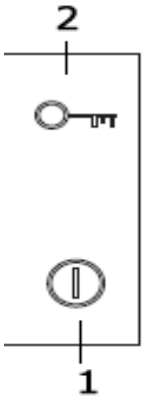
- The calibration process also requires low ambient light levels in the area of the touch controls. Please TURN OFF any cooker hood lighting when calibrating the controls.

- The ambient lighting will be detected within approximately 3 seconds of initial power on.

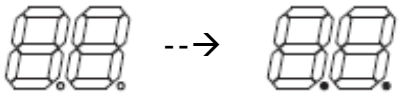
IMPORTANT: If during this calibration process excessive ambient lighting is detected the control panel displays error code FL. The LED displays will flash “FF” and “LL” alternately.

- If or when there are no ambient light error codes, press the Safety lock button to calibrate the hob controls. Wait for approximately 3 seconds and then your appliance will be ready for use.

Switching the hob on

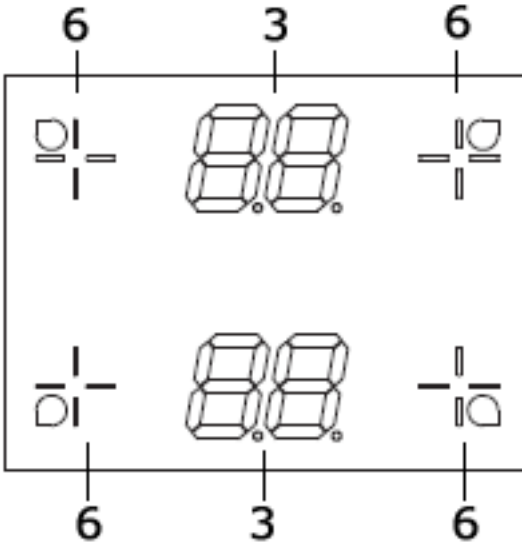


- When the hob is connected to a power supply, an audible signal will sound.
- The hob will enter entered stand-by mode after 10 seconds of inactivity and the display will turn off.
- Press the ON/OFF button **(1)** to turn the appliance on/off.
- All LED displays **(3)** will briefly show the decimal point only (“.”), and audible sound will beep.

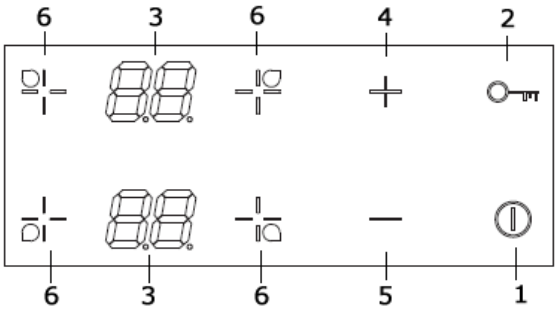


Switching on a zone and setting a power level

IMPORTANT: *A zone must be selected within 10 seconds of turning the hob on.*



- Press the cooking zone selection button **(6)** of the cooking zone that you want to use. For example, press the top left selection button to activate the top left (or back left) cooking zone.



- Select the power level for the cooking zone that you have selected, by using the plus **(4)** and minus **(5)** buttons.

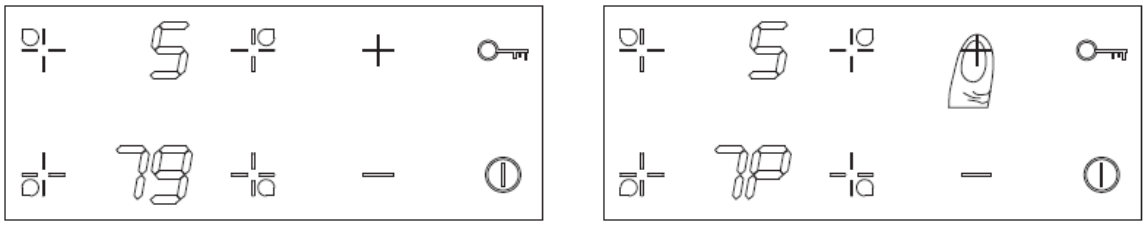
- Each cooking zone has a power range of 1 – 9. At power level “0” the cooking zone will be turned off.

- When the cooking zone indicator shows the power level that you require, release the plus and minus buttons and the cooking zone will start to heat.

NOTE: when the cooking zone is at power level “0”, using the minus button will scroll the zone to the maximum setting of “9”.

Power Boost function

When the cooking zone is at power level 9, using the plus button will activate the Power Boost.

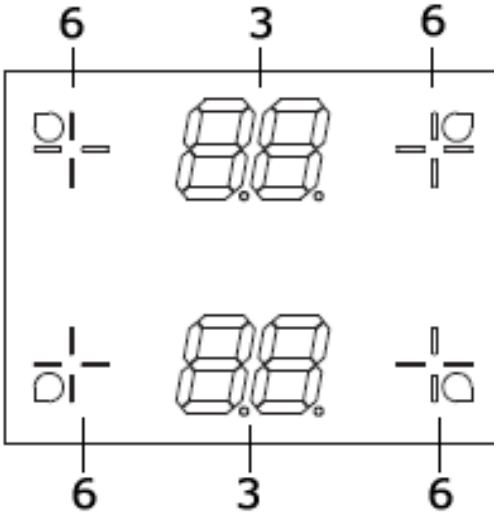


In the example above, the image on the left shows the bottom right zone is at power level 9. Then, in the right image, the plus button is pressed and the display shows “P”, meaning that the power boost is on for that zone.

NOTE: The Power Boost function will work at full power for 10 minutes only. After this time the hob will automatically return to power level 9.

NOTE: If the power level is set to P (Power Boost) and the “+” button is pressed, an error beep will sound and no changes will be made to the power level.

Switching off a zone gradually

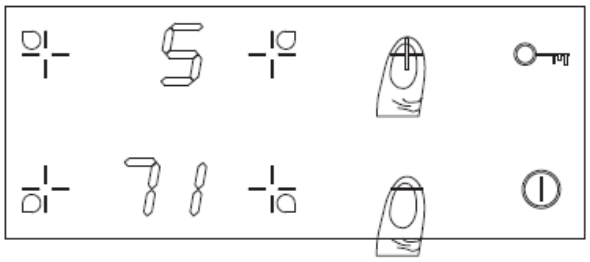


- Press the cooking zone selection button **(6)** of the cooking zone that you want to switch off.

- Repeatedly press or press and hold down the minus button **(5)** until the number in the cooking zone indicator reaches “0”.
- After a few seconds, the cooking zone will switch off.

- A flashing “H” symbol will show in the cooking zone indicator **(3)** until the temperature of the zone falls below 55°C (see the section on the “residual heat indicator” for further information).

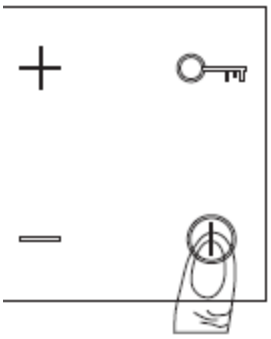
Switching off a zone instantly



- Press the zone selection button **(6)** of the cooking zone that you want to switch off.
- Press the plus **(4)** and minus **(5)** buttons simultaneously.
- The zone will switch off immediately.
- A flashing “H” symbol will show in the cooking zone indicator **(3)** until the temperature of the zone falls below 55°C (see the section on the “residual heat indicator” for further information).

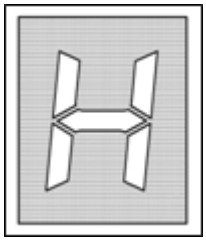
Switching the hob off

Once you have switched off all of the cooking zones, you should switch the hob off.



- Press the ON/OFF button **(1)**.
- It is possible to turn the hob off at any time by pressing the ON/OFF button.

Residual heat indicator



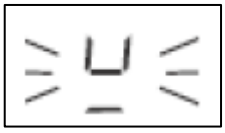
- After a zone is switched off, the corresponding cooking zone indicator **(3)** will show a letter “H”. This means that the temperature of the zone is over 55°C and is therefore still high enough to cause injury.

- ***IMPORTANT:*** *The residual heat indicator will disappear if your mains supply is cut.*

Pan sensor

Each zone has a sensor on it, so it can detect the presence of a pan.

- The sensor is fine-tuned to detect a pan being placed on it. The pan should be one size smaller than the nominal diameter of the zone.



- If after placing a pan on a cooking zone and selecting that cooking zone, a “U” shaped symbol appears on the cooking zone indicator **(3)**. This means that the pan is either the incorrect size or shape. Or it could be made from a material that is inappropriate for use on an induction zone hob.

- If a cooking zone is selected but no pan is detected, the pan sensor system will check for the presence of a pan approximately every few seconds.

- You should check that your pans are suitable for use on an induction zone hob (see the pan manufacturer’s trademark or instructions).

Cookware that is suitable for an induction hob

The table below shows cookware that is normally suitable for use on an induction zone hob:-

Cookware	**Suitable**
Steel, enamelled steel	Yes
Cast iron	Yes
Stainless steel	Yes (if stated by the pan manufacturer)
Aluminium, copper, brass	No
Glass, ceramic, porcelain	No

- The bottom of the pans should be as flat and thick as possible.

- Certain types of cookware may result in a noise being made when being used on an induction zone hob. This does not mean that there is an appliance fault.

- ***IMPORTANT:*** *You should make sure that all pans are placed in the centre of the induction zone that you are using.*

The hob timer

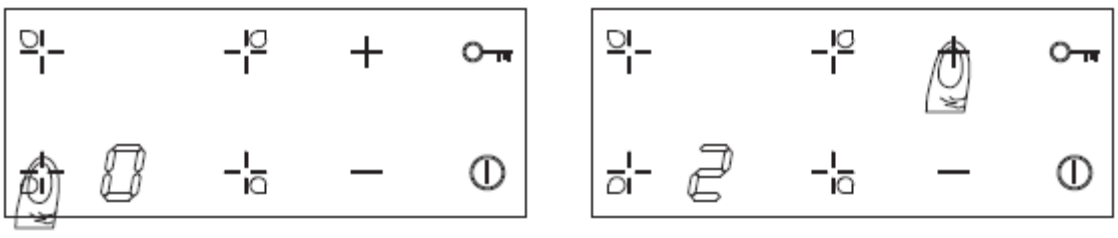
Your hob has a timer which will countdown a period of time between 1 and 99 minutes. At the end of the countdown period an audible signal will sound and the selected cooking zone will turn off.

- Press the ON/OFF button **(1)**.

- Press the cooking zone selection button **(6)** of the cooking zone that you want to use.

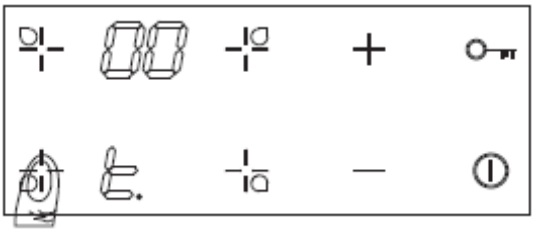
NOTE: During this process, if any other cooking zones are in use their LED displays will be dimmed or temporarily disabled.

- Select the power level for the cooking zone that you have selected, by using the plus **(4)** and minus **(5)** buttons



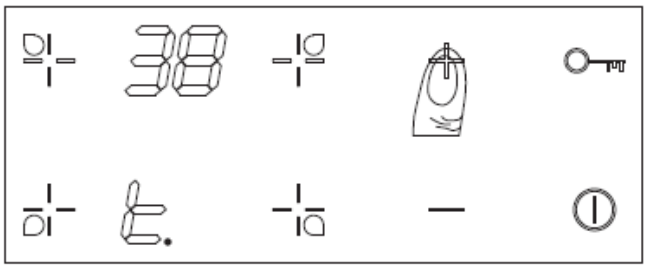
- When the cooking zone indicator shows the power level that you require, release the plus or minus buttons and the cooking zone will start to heat.

- Press the cooking zone selection button again and the LED display will show “t” where the power level used to be.



- The time will be displayed either above or below the selected cooking zone.

- Use the plus **(4)** and minus **(5)** buttons to set a countdown time of between 1 and 99 minutes. If no time is selected (“0”) or no time is selected within 10 seconds the timer will be cancelled.



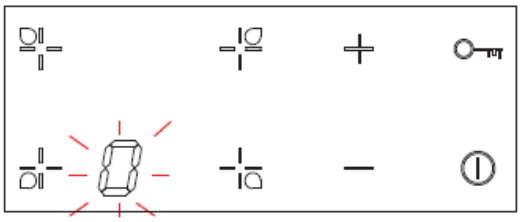
- In the Diagram above, the bottom left cooking zone is selected (“t”), and the cooking time has been increased to 38 minutes (displayed above the selected cooking zone).

- When the countdown time that you require appears on the timer display, you should release the plus and minus buttons.

- After 10 seconds the hob will beep and the timer will be set, or you can confirm the time by pressing the cooking zone selection button.

- The selected zone LED will then go back to showing the power level but will have a decimal point to show that the zone is timed.

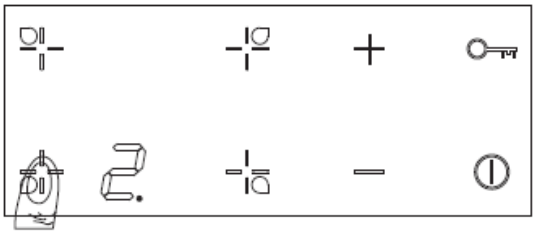
- When the countdown time has elapsed an audible signal will sound and the cooking zone will switch off. Press any key to silence the alarm.

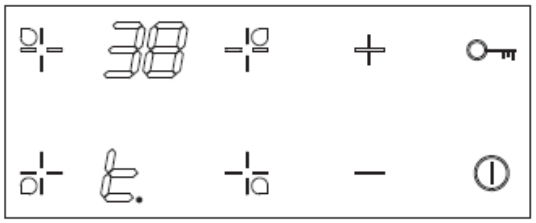


- ***NOTE: Any other zones in use will continue to heat, and any countdown timer (for other cooking zones) will continue to work.***

Checking the countdown time

- To check the remaining timer duration, press the relevant cooking zone selection button **(6)**.



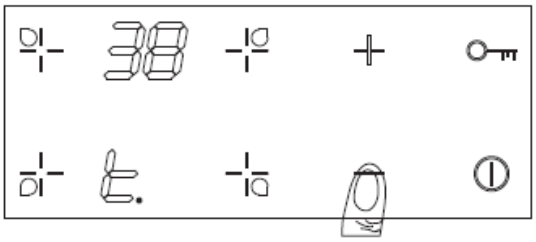


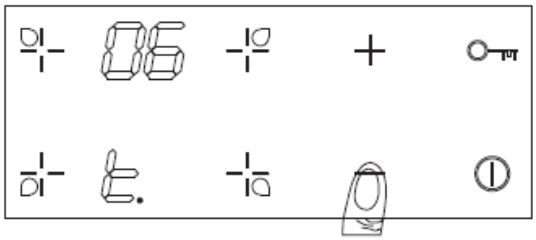
- After a few seconds the display will revert back to showing the power level.

Changing the countdown time

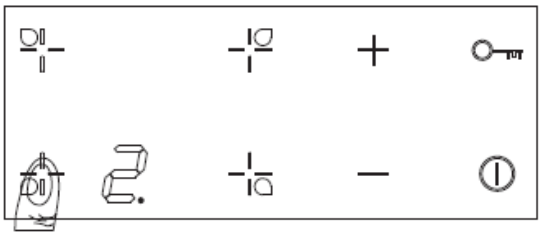
- Whilst a countdown is in progress, press the relevant zone selection button as outlined above.

- Then use the plus/minus buttons to adjust the time.



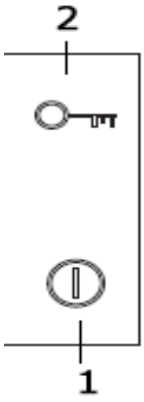


- Press the relevant cooking zone button again to confirm.

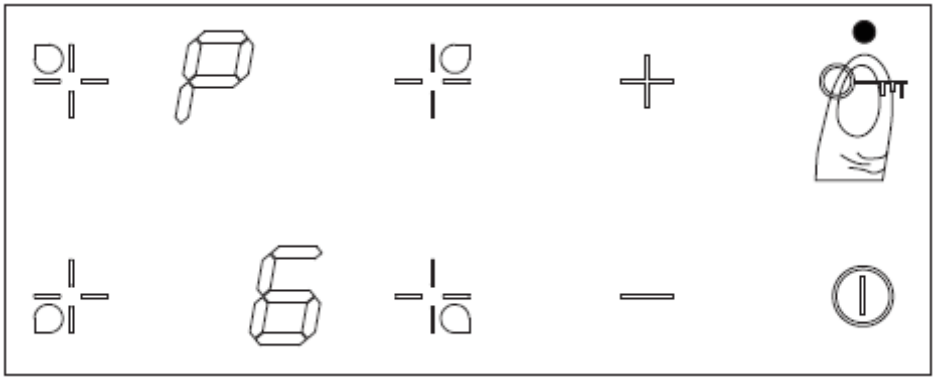


- You can also cancel the timer by following the steps outlined above and reducing the countdown timer to “0”.

Locking the hob top



- The whole hob top can be locked by pressing the safety lock button **(2).** You can lock the hob whilst the appliance is switched on, or when it is off.
- An LED light will illuminate above the lock symbol when it is activated.
- When the safety lock feature is activated when the hob is on, it will disable all buttons on the control panel ***apart*** from the ON/OFF button.
- When the safety lock feature is activated when the hob is off, it will disable all buttons on the control panel ***including*** from the ON/OFF button.



- To disable the safety lock feature, you should press the safety lock button **(2)** for a few of seconds. The LED light will disappear from above the lock symbol and you are then able to use the hob in normal operation.

Safety cut-off

- If one or more of the cooking zones are accidentally left on, a safety cut off will activate after a certain period of time. The length of time depends on the power level that a zone or zones have been set on.

LEVEL	TIME LIMIT (hours)
1 – 8	10
9	3
P	10 Minutes

- If more than one zone is operating when one of the zones reaches its safety cut-off point, only the zone which has reached its safety cut off point will switch off.

Hob guidelines

- The first few times the hob top is used, it may give off an acrid, burning smell. This smell will disappear completely with repeated use.

- The worktop is fitted with cooking areas of different diametre and power.

- The positions where the heat will radiate from are clearly marked on the hob top. The saucepans must be positioned exactly on these zones for efficient heating to occur. Pans should have the same diametre as the cooking zone that they are being used on.

- You should not use saucepans with rough bottoms, as this can scratch the ceramic surface.

- Before use, make sure that the bottoms of the saucepans are clean and dry.

- When cold, the bottom of the pans should be slightly concave, as they expand when hot and lie flat on the surface of the hob. This will allow the heat to transfer more easily.

- The best thickness for the bottom of the pans is 2 – 3 mm of enamelled steel and 4 – 6 mm for stainless steel with sandwich type bottoms.

- If these rules are not followed, then there will be a great loss of heat and energy. Heat not absorbed by the saucepan, will spread to the hob, frame and surrounding cabinets.

- Preferably cover pans with a lid to permit cooking at a lower heat.

- Always cook vegetables and potatoes, etc. in as little water as possible to reduce cooking times.

- Food or liquid that has high sugar content may damage the hob top if it comes into contact with the ceramic hob surface. Any spillages should be wiped up immediately, however this may not prevent the hob surface from becoming damaged.

- ***IMPORTANT:*** *The ceramic hob surface is tough; however it is not unbreakable and can be damaged. Especially if pointed or hard objects are allowed to fall on it with some force.*

- ***DO NOT USE THE HOB IF THE SURFACE BECOMES BROKEN OR CRACKED. YOU SHOULD CONTACT THE HOMEKING CUSTOMER CARE DEPARTMENT IMMEDIATELY.***

Cleaning and maintenance

Cleaning operations must only be carried out when the hob is cool.

The appliance should be disconnected from your mains supply before commencing any cleaning process.

Cleaning the ceramic hob top

Any residues that are left on the hob top surface from cleaning agents ***will*** damage it. You should remove any residues with warm water and a little washing up liquid.

Abrasive cleaners or sharp objects will damage the hob surface; you should clean it using warm water and a little washing up liquid.

Although it is easier to clean some deposits whilst the hob surface is still warm. You should take care not to burn yourself if cleaning the hob surface when it is still warm.

After each use

- Wipe the appliance over with a damp cloth and a little washing up liquid.

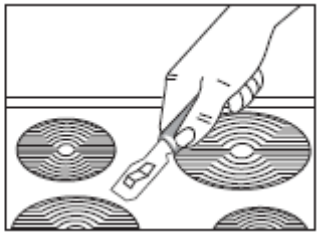
- Dry the appliance by rubbing the surface with a clean cloth.

Cleaning table

Type of deposit	Remove immediately?	Remove when the appliance has cooled down?	What should I use to remove the deposit?
Sugar or food/liquid containing sugar	Yes	No	Ceramic hob scraper if available
Tin foil or plastic	Yes	No	Ceramic hob scraper if available
Fat splashes	No	Yes	Ceramic hob cleaner if available
Metallic discolouration	No	Yes	Ceramic hob cleaner if available
Water splashes or water rings	No	Yes	Ceramic hob cleaner if available

Using a ceramic hob scraper

The following guidelines should be followed when using the ceramic hob scraper (not supplied):-



- The scraper should be placed on the ceramic surface at an angle.

- Residues should be removed by sliding the blade carefully over the ceramic surface.

- The ceramic surface should be wiped with a damp cloth and a small amount of washing up liquid.

- Dry the appliance by rubbing the surface with a clean cloth.

Using a specialist ceramic hob cleaner

It is possible to purchase specialist ceramic hob cleaner/conditioner.

You should follow the instructions given by the manufacturer of the specialist ceramic hob cleaner. You should ensure that it is suitable for use on your appliance.

Installation

The installation must be carried out by a suitably qualified person, in accordance with the current version of the following.

- ***UK Regulations and Safety Standards or their European Norm Replacements.***
- ***Building Regulations*** (issued by the Department of the Environment).
- ***Building Standards*** (issued by the Scottish Development Department).
- ***IEE Wiring Regulations.***
- ***Electricity At Work Regulations.***

Positioning

The adjacent furniture must be able to withstand a minimum temperature rise of 85°C above the ambient temperature of the room it is located in, during periods of use.

This appliance is classified as Class 3 and therefore is to be built into a kitchen unit (depending on size) or 600 mm worktop that is between 25 mm and 40 mm thick. The following minimum clearance distances must be observed:-

- 700 mm between the hob surface and the underside of any horizontal surface above it.

- 50 mm clearance around the sides and front of the appliance.

- 55 mm clearance between the back of the hob surface and the wall behind it.

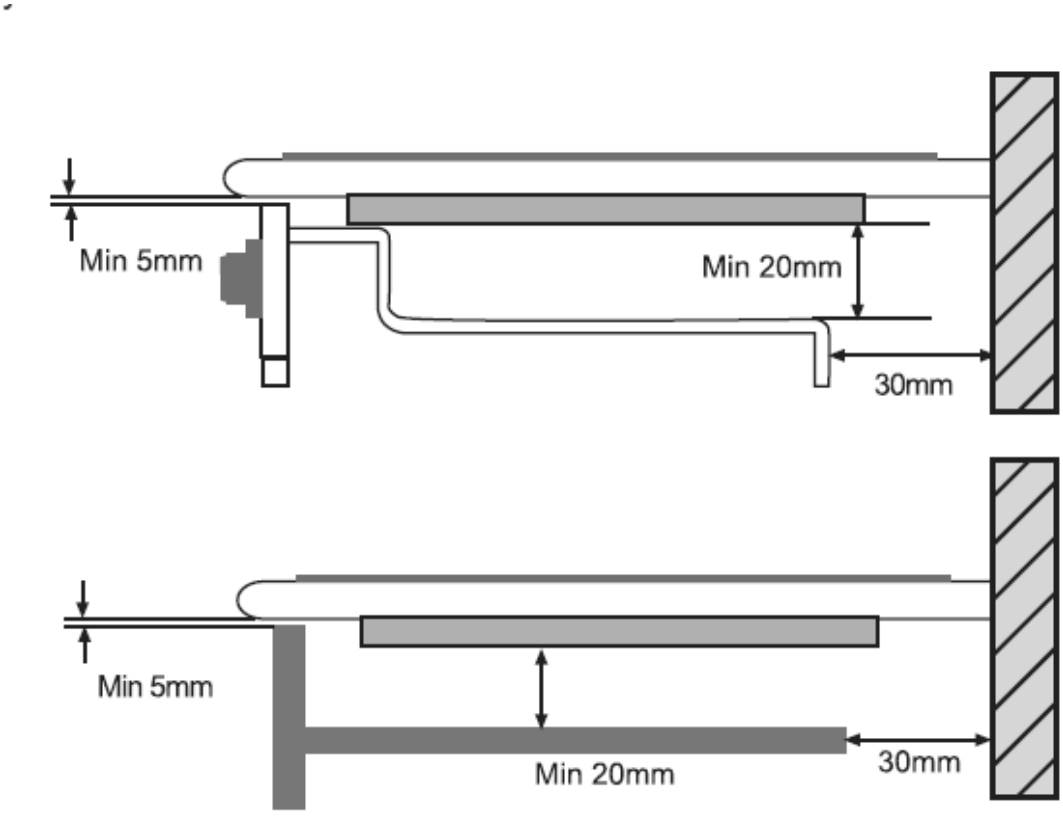
- If the hob is positioned so that the right or left hand side of the appliance will be near to the edge of a kitchen unit. There must be a gap of at least 150 mm between the side of the hob and the vertical surface of the kitchen unit.

- ***IMPORTANT:*** *Underneath the appliance there must be a partition made of insulating material (e.g. wood). There must be a gap of at least 20 mm between the underneath of the appliance and this partition.*

- You must make sure that there is a 5mm gap below the underneath of the worktop at the front edge of the hob.

Installing above a built under oven

IMPORTANT: If you are building this hob above an oven, the oven MUST have a cooling fan.



- There must be a gap of at least 20 mm between the underneath of the appliance and the top of the oven.

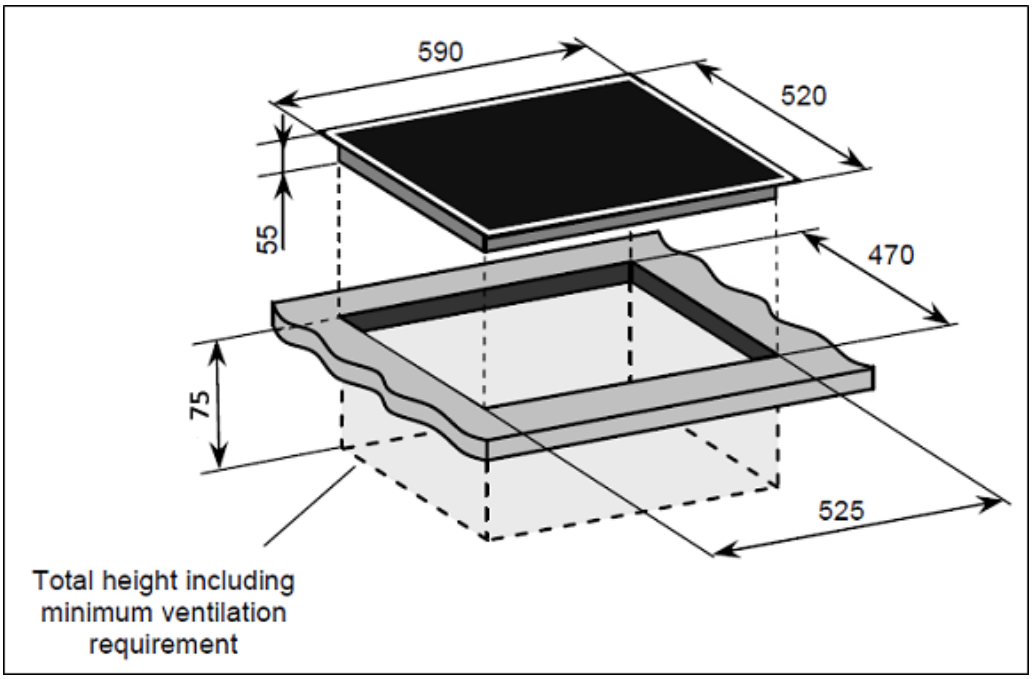
- You must make sure that there is a 5mm gap below the underneath of the worktop at the front edge of the hob.

Unpacking the appliance

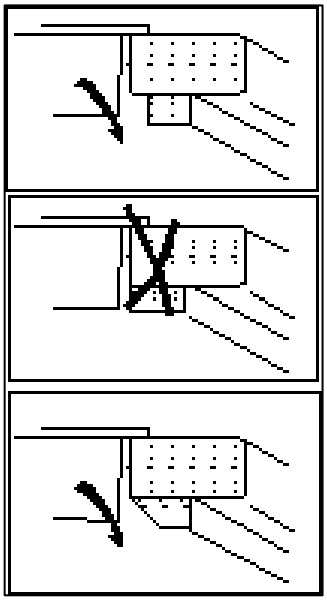
When unpacking the appliance please check that the following items are contained within the packaging:-

1 Hob
1 Installation and instruction manual
1 Guarantee card
4 Fixing brackets
4 Fixing screws

Installing the appliance



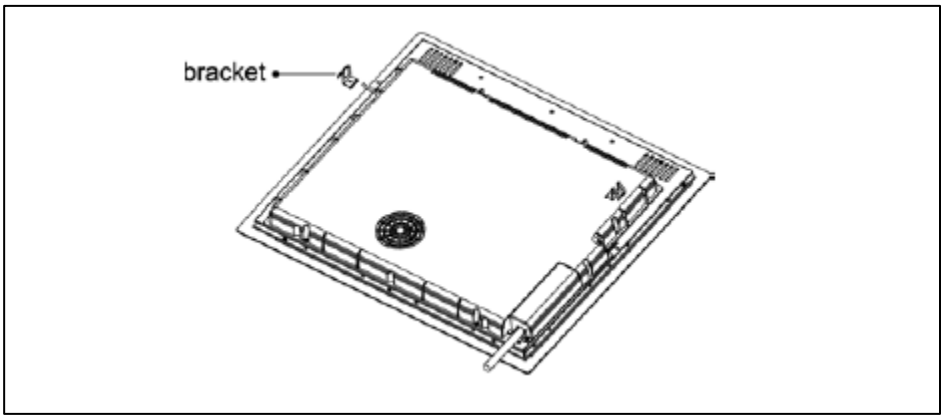
o Cut a hole in the worktop that corresponds with the drawing shown above.



o ***IMPORTANT: There are ventilation holes around the outside of the hob. YOU MUST ensure that these holes are not blocked by the work top, when you put the hob into position (see drawing opposite).***

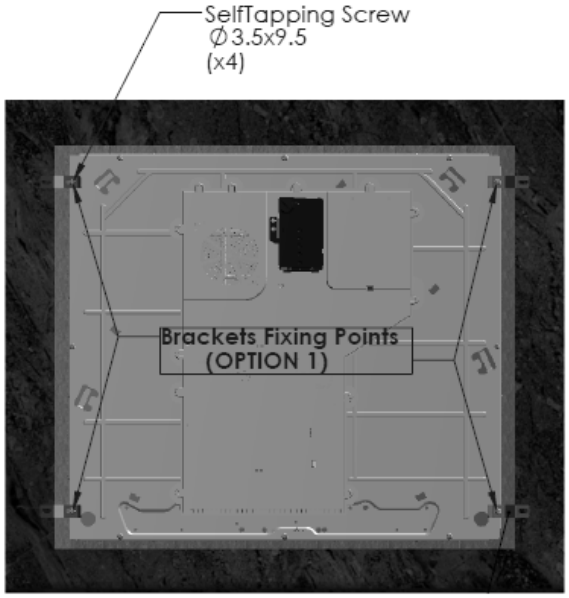
o Carefully turn the hob upside down and place it on a cushioned mat.

o ***IMPORTANT:*** *Do not use a silicon sealant to seal the appliance against the aperture. This will make it difficult to remove the hob from the aperture in future, particularly if it needs to be serviced.*

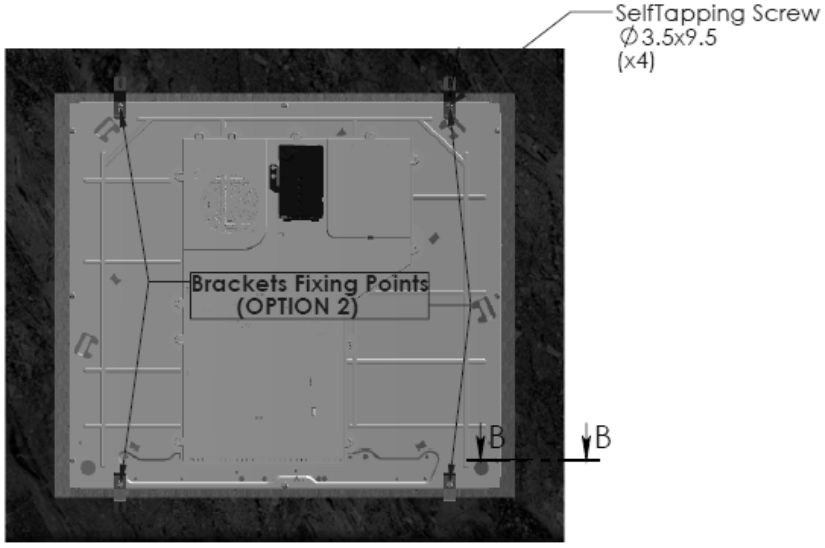


- Carefully turn the hob back over and then gently lower it into the aperture hole that you have cut out.

- There are holes on the base of the hob that you can fix the two brackets to.



- You should place the bracket on the underneath of the hob, in a position that is appropriate for the aperture that you have cut out. Using the screws provided, fix the bracket to the hob. These screws MUST be securely tightened.



Electrical connection

This appliance must be installed by a qualified person in accordance with the latest edition of the I.E.E. Regulations and in compliance with Homeking's instructions.

Before connecting the appliance, make sure that the supply voltage marked on the rating plate corresponds with your mains supply voltage.

WARNING: THIS APPLIANCE MUST BE EARTHED.

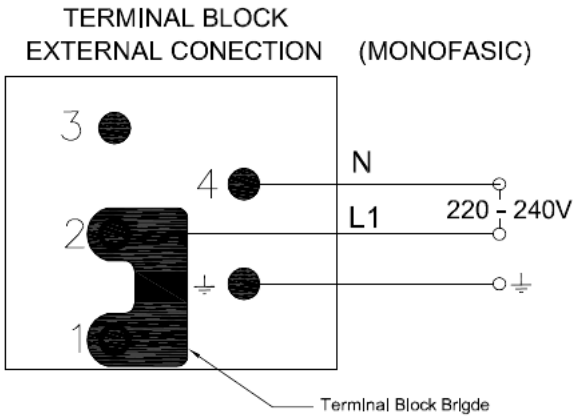
- This appliance must be wired into a 32 A double pole switched fused spur outlet, having 3 mm contact separation and placed in an easily accessible position adjacent to the appliance. It should not be located above the appliance and no more than 1.25m away from it.

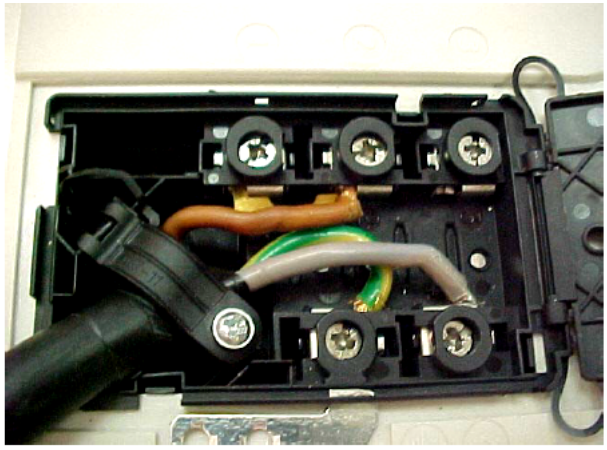
- The spur outlet must still be accessible even when your hob is located in its operating position.

- Cable type: H05 RRF 3 core x 6 mm²

Connecting the mains supply cable

Single phase:





- The mains terminal block is located on the underside of the hob and the terminals are accessible by removing the terminal block cover by removing the cover screw. ***IMPORTANT:*** *The power cable is not supplied with the appliance.*

- The brass links must be positioned as shown in the photograph on the previous page and once established ALL terminal screws must be tightened down firmly.

- You should use a good quality screwdriver to carefully, fully tighten ALL of the terminal screws.

- ***If when the hob is first switched on, only two of the zones work, you should recheck that the terminal screws are all fully tightened. This should be done before contacting the Customer Care Department.***

- ***IMPORTANT:*** *The appliance must NOT be connected to the mains supply by means of a 13A plug and socket.*

- The cable can be looped if necessary, but make sure that is not kinked or trapped when the hob is in position. Care must be taken to avoid the cable being in contact with hot parts of the appliance.

Replacing the mains supply cable

If the mains supply cable is damaged, then it must be replaced by an appropriate replacement.

The mains supply cable should be replaced in accordance with the following instructions:

- ***Switch the appliance off at the mains supply.***

- Open the terminal block on the underside of the hob.

- Unscrew the terminal screws fixing the cable.

- Replace the cable with one of the same length and in accordance with the specification given on the previous page.

- The “green-yellow” earth wire must be connected to the terminal marked ⏚. It must be about 10 mm longer than the live and neutral wires.

- The “blue” neutral wire must be connected to the terminal marked with letter (N) - the live wire must be connected to the terminal marked with letter (L).

My appliance isn't working correctly

o ***The cooking zones are not functioning or will not switch on.***

* It has been more than 2 minutes since a zone was switched on. You should switch on the hob and select a cooking zone again.

* The safety lock has been switched on (see the "Locking the hob top" section for information on how to turn off the safety lock).

* Several cooking zone selection buttons have been pressed at once. You should only touch one cooking zone selection button at once.

* The safety cut out has been triggered. Press a cooking zone selection button to reset the hob.

* Check that the mains electrical supply to the appliance is correct and working. Check the mains fuse.

* The pans that you are using are not suitable for use on an induction hob.

o ***The residual heat indicator has not come on after I have switched a cooking zone off.***

* The cooking zone has only been turned on for a short period of time; therefore it did not go above 55°C.

* ***IMPORTANT:*** *If the cooking zone does appear to be hotter than 55°C and the residual heat indicator has not come on, you should call the Homeking Advice Line.*

o ***A humming sound is heard when a cooking zone is selected.***

* This is normal; the sound will disappear when the zone heats up.

o ***The cooking zones have become discoloured.***

* This maybe caused by burnt on remnants of food. This will not affect the working of the appliance. However you should make sure that the cleaning instructions are being followed regularly.

o ***Only two of the zones on my hob are working***

* You should recheck that the terminal screws are all fully tightened between the links.

Error codes

The following error codes may appear in the timer display if there is a problem with the operation of the hob.

Fault	Possible cause	Solutions
F0, FA, FC, FU, F5,	Electronic fault. Micro-emitter or micro-receiver fault.	Contact the Customer Care Department
FE, Ft, Fc, F1, F2, F7, F8, F3, F4	Temperature and/or sensor failure	Check that the pan is of the correct size to be used on a particular zone. If the pan is correctly sized and the error code reappears then Contact the Customer Care Department, quoting the error code.
F9	Abnormal voltage from the mains supply	Check whether the power supply is operating normally.
“r”	Restricted power	Check whether the power supply is operating normally. If no fault found contact Customer Care.
“u”	Pan sensor error	Check that you are using suitable utensils.
“H”	Residual heat sensor	This light should go out when the hob zone has cooled.

If you encounter any error codes then please try turning the appliance off and back on again. If the error code still appears then please take note of it and report the code to Customer Service, before attempting to use the appliance.

IMPORTANT: If your appliance appears not to be operating correctly, then you should disconnect it from your mains supply and then contact Customer Services.

DO NOT ATTEMPT TO REPAIR THE APPLIANCE YOURSELF.

Please note that if an engineer is asked to attend whilst the product is under guarantee and finds that the problem is not the result of an appliance fault, then you may be liable for the cost of the call out charge.

The appliance must be accessible for the engineer to perform any necessary repair. If your appliance is installed in such a way that an engineer is concerned that damage will be caused to the appliance or your kitchen, then they will not complete a repair.

This includes situations where appliances have been tiled in, sealed in with sealant, have wooden obstructions placed in front of the appliance - like plinths, or any installation other than the one specified by the manufacturer has been completed.

Please refer to the conditions of guarantee that appear on the warranty card that you receive with the appliance.

IMPORTANT: The manufacturer operates a policy of continuous improvement and reserves the right to adjust and modify its products without prior notification.

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